# AHMED ALZAHRANI

**NETWORK OR CYBER SECURITY** 

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## QUALIFICATIONS PROFILE

**Highly talented, solutions-oriented, and strategic technologist**, offering progressive years of experience in information technology and support operations.

- **♦ Innovative and critical thinker**, powered with solid reputation in directing successful committees by customizing cutting-edge systems and platforms to optimize business processes and increase operational efficiency.
- **Empowering Project Manager**, equipped with superior talents in delivering complex, high-quality projects within the scope, quality standards, and time and cost constraints.
- ◆ Servant Leader, armed with keen expertise in leading, motivating, and guiding cross-functional teams to provide innovative business solutions and deliver superior service.
- **Subject Matter Expert**, with proven effectiveness in multitasking in a fast-paced, collaborative, and, cross-functional environment with dedication to operational excellence and superior service.

#### **NOTABLE ACHIEVEMENTS**

- √ Significantly increased student enrollment from 40 to 90 students per semester by spearheading a team of 6 trainers and forming a Computer Club in Head of Computer Department.
- ✓ Elevated the quality rating from 48% to 80% by contributing to Quality Project with the Education & Training Evaluation Committee, and subsequently received nomination to be one of the colleges participating in institutional accreditation.
- ✓ Implemented working mechanisms and enhanced employee job descriptions and student satisfaction measures
- ✓ Streamlined workflow by integrating 13+ working mechanisms, creating job descriptions for employees, and introducing online survey system to measure student satisfaction.
- Ranked as #1 college in Riyadh Region by achieving 100% ratings in student registration by demonstrating remarkable strategic planning skills during tenure as Vice Dean of Training.
- ✓ Earned commendation for successfully opening new department project by closing deal with management in Riyadh for a span of 4 months, which initially took 4 years to complete.
- ✓ Automated all paper-based transactions to electronic formats, transforming all college services into an efficient and modernized electronic system.
- Received distinction as Chairman for four permanent committees and nine temporary committees by demonstrating outstanding leadership talents.
- ✓ Contributed as a valued member of the Advisory Board within the college.

### **CORE COMPETENCIES**

- Leadership and Staff Management: Projected self-confidence, authority, and enthusiasm complemented with natural leadership ability to maximize staff overall potential and achieve organization's set forth objectives.
- Project Management Demonstrated stellar reputation in managing complex projects from inception to execution, ensuring on-time and within-budget delivery.
- Group Collaboration Exemplified superior talents in identifying and addressing specific needs of the team and project by applying diverse coaching and servant leadership approaches.
- Problem-Solving and Critical Thinking Showcased strong capability to comprehensively evaluate issues and concerns to formulate strategic solutions to complex situations.
- Superior Interpersonal Skills Exhibited aptitude to establish and nurture positive working relationships with individuals of diverse backgrounds to increase productivity and profitability.
- Written and Verbal Communication Delivered ideas and thoughts in a clear and concise manner, as well as interfacing with various individuals.
- Resourcefulness and Versatility Distinguished as an expert in adapting to fast-paced working environments, performing multiple functions with minimal supervision, and utilizing available resources to complete assigned tasks.
- Time Management and Prioritization Recognized for efficiency in meeting deadlines, frequent assignment changes, periodic heavy workload, rapidly changing technology, and dynamic business growth.





#### **WORK HISTORY**

TECHNICAL AND VOCATIONAL TRAINING CORPORATION (TVTC), HARIQ COLLEGE • RIYAH, SAUDI: 2020 – PRESENT

Digital Transformation Manager

The Vice Dean of Trainers

Information Technology Instructor

The Vice Dean of Quality

The Vice Dean of Computer Department

Aug 2018 – Present

Apr 2021 – Mar 2023

Nov 2020 – Apr 2021

EXOVA CATALYST LTD. • JEDDAH/AL QASIM, SAUDI ARABIA Information System Technician

Jan 2013 - Aug 2014

#### **EDUCATION AND CREDENTIALS**

BACHELOR OF ENGINEERING TECHNOLOGY (BET) IN NETWORK AND SYSTEM ADMINISTRATION, GPA: 4.57 | 2017

Technical Trainers College • Riyadh, Saudi Arabia

VOCATIONAL TRAINER CERTIFICATE, VOCATIONAL PEDAGOGY | 1500-HOUR, 50 ECTS POINTS, ZEVA PROGRAM | 2017

Technical Trainers College • Riyadh, Saudi Arabia

ASSOCIATE OF COMPUTER TECHNOLOGY, CONCENTRATION IN NETWORKING, GPA: 4.26 | 2012

Technical and Vocational Training Corporation (TVTC), Technical Trainers College

## COURSES

6-month Intensive English Language Course at Technical and Vocational Training Corporation (TVTC) in Jeddah

50-hour course in Cisco Certified Network Associate Routing and Switching (CCNA R&S)

59-hour training in Cisco Certified Network Professional Routing (CCNP Routing)

CCNA certification from Cisco with Certificate Verification Number: 431724181355JOAK

International Computer Driving License (ICDL) with License Number: KSA 090 18036

30 short-term courses covering Lean Six Sigma Methodology, Big Data Analysis, Cyber Security, Cloud Computing, IoT,

Servers, Technical Support, Human Resources, Administrative Operations, and Management Skills Development

#### TECHNICAL SKILLS

Microsoft Office Suite: Word, Outlook, Excel | Google Workspace | Data Analysis | Project Management | Project Planning | Structured Query Language (SQL) | Staff Scheduling | Web Hosting